



**HAIL**

**Housing  
Association for  
Integrated  
Living**

**HAIL currently has over 270 tenancies in more than 250 properties in the greater Dublin area, ranging in size from single accommodation units to large scale, purpose built mixed housing developments.**

The Housing Association for Integrated Living (HAIL) was founded in 1985 as a result of an initiative by members of the Housing Committee of St. Brendan's Mental Health Association following the preparation of the report, "Let's Look at Housing".

This report identified the housing needs of mostly single people with experiences of mental illness, many of whom had spent a long period of time in hospitals or institutions consequently requiring support to live independently and integrate into their communities.

Over the past 30 years, HAIL has developed from a small-scale voluntary organisation to a highly skilled and specialist housing association providing exceptional quality housing and support services to our tenants and clients living in other forms of accommodation including private rented, local authority and other housing association tenures.

HAIL have developed an excellent reputation in both the housing and mental health care sectors, where our strength lies in our professionalism and support for those with specific housing needs, primarily mental health difficulties enabling them to live independently and fully integrated in their communities.

The provision of support services is a vital part of HAIL. For many people, particularly those with mental health difficulties, a place to live may not in itself be enough to give them complete security. HAIL offers housing with supports aimed at maximising our tenants' abilities to sustain their tenancies. In recent years, HAIL has expanded its support service to provide mental health supports to those in other tenures in order to prevent homelessness and to source accommodation and offer support to those who are currently living in HSE residential services or those being released from prison.

# Housing Management:

Our Housing Management Team continues to provide a quality housing management service to our tenants ensuring high standards of accommodation are maintained, tenants' repairs are responded to within timeframes and targets are met. HAIL has a planned maintenance programme in place to ensure that our properties are maintained to the highest possible standards. HAIL's maintenance operative continues to offer a valuable service to the Association's tenants and clients.

HAIL's Housing Management service also ensures that rents, voids and lettings are managed effectively and efficiently. All new tenants participate in comprehensive pre-tenancy training courses which are an essential part of our Housing Management programme.

HAIL Housing Management is supported by our administrative team whose overall aim is to work with colleagues in the provision of an efficient, effective and accessible administrative service to HAIL, its tenants, clients and other stakeholders.

# In-House Support Service:

HAIL's In-House Support Service has been reconfigured in recent years (as part of our previous Strategic Plan) to meet the ongoing and changing needs of our tenants. HAIL delivers a support service tailored to the needs of tenants, including crisis management. The Tenant Support Liaison Service provides a service to those who are more settled, whose mental health needs are well managed and who may only want contact to ensure all is well or to assist with particular issues, information and signposting advice. This means that every tenant with support needs has planned contact with our support service on a regular basis. Our in-house support service is coordinated by our support workers, based on an individual's needs. People may be referred within and across the service as their needs change.

# Regional Mental Health Visiting Support Service:

The service works across the four Dublin local authorities with clients living in local authority, private rented and housing association tenures with a diagnosis of mental ill health. The service aims to prevent homelessness, to reduce hospital admissions and to help clients integrate more fully into their community. The Regional Mental Health Visiting Support Service offer visiting support of 3, 6 and 9 months duration to clients in their own homes. The team supports them in overcoming a crisis or in their recovery, with the goal of relapse prevention. Clients of this service have been assisted to maintain their tenancy and prevented from becoming homeless with the attendant risks to their mental health recovery.

# Genio Projects:

HAIL's partnership with mental health services in Dublin has attracted grants for two three-year initiatives from 2014 - 2016 inclusive. HAIL's experience of housing, community integration, tenancy sustainment, supporting people with mental health difficulties, partnership working with mental health services and housing agencies is fully utilised and expanded to achieve recovery goals for people needing support to establish themselves in independent living in the community.

- **Slán Abhaile project:** supporting people moving from congregated mental health settings and linking them into their communities.
- **PICLS (Prison In reach and Court Liaison Service) project:** supporting people with mental health difficulties being released from remand prison to source accommodation and appropriate support services.

# How to Apply:

- **For HAIL Accommodation:** When a vacancy arises within the organisation, HAIL contact both the appropriate local authority and local community mental health services in the area. The referral agent and the applicant will complete an application form and return it to HAIL. The applicant may then be called for interview. When a person is interviewed for HAIL accommodation, their current housing situation and ability to live independently are taken into consideration.

All applicants must be registered on the appropriate Local Authority Housing waiting List and have a valid registration number.

HAIL do not hold a waiting list.

- **For HAIL's Regional Mental Health Visiting Support Service:** If you are a service and feel that your client could benefit from the support of the Regional Mental Health Visiting Support Service, contact the team directly to speak to a staff member or the Project Leader prior to completing an application form.

**For More Information**

**Visit [www.hail.ie](http://www.hail.ie) | Email [enquiry@hail.ie](mailto:enquiry@hail.ie)**